

Champaign Urbana Theatre Company Ticket Policy

The box office of the Champaign Urbana Theatre Company is located at:

608 N. Cunningham Ave. Urbana, IL 61802 (old Arrow Glass building)

Phone: 217-344-3884

Email: tickets@cutc.org

Online: www.cutc.org (tickets purchased online will have a surcharge added)

Tickets can be purchased by phone or in person, Monday thru Friday, 10:00am to 5:00pm and 1 1/2 hours before any performance at the Box office inside the Parkland College Theatre.

TICKET POLICY

All Sales Are Final—We are unable to make refunds.

All Seating Is Reserved—Unless advertised as a general admission; all patrons are assigned a seat.

Each Person, Regardless of Age Must Have a Ticket— including events that are free to the public or a specific group, a free ticket will then be issued.

Lost Tickets—Lost tickets can be replaced for a \$1.00 service charge or free for Season Ticket Holders and Members of CUTC.

Exchanges—Exchanges must be made 72 hours prior to performance time on tickets and are subject to availability of the requested tickets. Exchanges apply only to performances of the same show. Exchanges are \$2 per ticket. CUTC Ticket Policy does not provide for refunds.

GENERAL TICKET INFORMATION

EXAMINE TICKETS AT THE TIME OF PURCHASE to make sure everything is accurate.

GROUP SALES are available for 10 or more people. Please contact the box office for more information.

HEARING ENHANCEMENT EQUIPMENT is available upon request. Check-in with the house manager upon arriving at the theatre.

CAN'T USE YOUR TICKETS?

Receive a tax-deductible contribution for tickets turned into the CUTC box office up to 24 hours in advance of a CUTC performance.

Season ticket holders and members of CUTC at a FRIEND LEVEL (\$100) or higher can exchange their tickets for another performance in the season up to 48 hours.

Events, Dates and Times are Subject to Change.